



# QUALITY POLICY

Proton Engineering

**Quality is a measure of how our performance is perceived by customers and is our contribution to our customers' success. For us, quality work is a given, where the performance of our organisation is perceived positively throughout the value chain and makes a positive difference for future generations. For us, quality work is a given.**

**The following principles guide my approach and behaviour:**



I work according to the concept of "right from me" and take personal responsibility for increasing the satisfaction of customers, colleagues and our partners and contributing to their success. I achieve my objectives and communicate deviations, thus contributing to the development of the organisation and the achievement of its objectives.



I continuously evaluate different ways of working and see deviations as an opportunity to improve. I am driven by working in a systematic and standardised environment where best-practice is applied. This protects the interests of our customers and other stakeholders.



I listen to our customers to understand their needs and build trust so that we can provide products and solutions that meet or exceed their requirements and expectations. I encourage and contribute to a culture where we learn from each other. Succeeding together with others helps me to feel joy and pride in my work.